Today

- Understand the concept of Medical Home
- Describe key Medical Home implementation strategies
- Describe Medical Home partnerships in action
What is a Medical Home?

American Academy of Pediatrics (AAP)

A Medical Home is an approach to providing health care services in a high-quality and cost-effective manner. And for which the primary care provider shares responsibility.
What is a Medical Home Partnership?

www.wimedicalhometoolkit.aap.org
Joint Principles of Patient-Centered Medical Home – 2007

- Personal physician
- Physician directed medical practice
- Whole person orientation
- Care is coordinated and/or integrated
- Quality and safety are hallmarks of a medical home
- Enhanced access to care
- Payment appropriately recognizes the added value

http://www.medicalhomeinfo.org
Why a Medical Home?

Care is Fragmented – Institute of Medicine (IOM) Report: Crossing the Quality Chasm

Children with special health care needs:
• Twice the unmet health needs
• Over twice as many contacts with physicians,
• About half the pediatric health care expenditures
• Nearly 10% of families report spending 11 hours or more per week coordinating health care

Adults
• Medicare beneficiaries see an average of 6.4 different providers per year.
Quality of Adult and Children’s Health Care

Percent Receiving Recommended Care

- **Overall Care**: 55% Adult, 46.5% Child
- **Preventive Care**: 55% Adult, 40.7% Child
- **Acute Care**: 54% Adult, 67.6% Child
- **Chronic Care**: 56% Adult, 53.4% Child

The Medical Home Model

Primary Care Medical Home

Acute illness management
- Acute illness visits
- Emergency room care
- Hospitalizations
- Telephone triage
- Acute illness follow-up

Preventive care management
- Health maintenance visits
- Immunizations
- Screening and identification

Chronic condition management
- Identification and monitoring (registry)
- Care plans and care coordination
- CCM office visits
- Co-management with specialists

Source: C Cooley MD, Center for Medical Home Improvement
Medical Home – coordinating care:

- Vertically – within health care system and with specialists
- Horizontally – among community agencies and resources
- Longitudinally – over time
- Continuously – continuity of provider and team

Source: C Cooley MD, Center for Medical Home Improvement
Setting the Stage

- National initiative supported by Family Voices, the Maternal & Child Health Bureau (MCHB), American Academy of Pediatrics, and others
- Performance measure for State Title V CSHCN Programs
- Included in Healthy People 2010
Wisconsin - Background

- Identified as a priority area by the WI MCH/CYSHCN Advisory Committee
- National Learning Collaborative and WI replication
- Wisconsin designated as one of 7 MH Leadership states
- Medical Home Transitions Learning Collaborative (UW and CHW)
- Medical Home Summits
- Medical Home local capacity grants series
National Medical Home Autism Initiative – Waisman Center
Medical Home Services for Autism Spectrum Disorders

http://www.waisman.wisc.edu/nmhai/
Wisconsin Medical Home Learning Collaborative

Focus of practice change and Key components to Medical Home Implementation:

- Family Partnerships
- Identification of CYSHCN within the practice
- Planned care for CYSHCN
- Care coordination
- Linkage to community/state resources
- Support Transitions
Measurement: MH Indexes

Mean Item Scores for Each Domain

Org Capacity  CC Mgt  Care Coord  Comm Outreach  Data Mgt  QI  Total Mean

- WLC 2004 (Apr)
- WLC 2004 (Nov)
Examples of Practice Changes

- Creation of care plan as part of electronic medical record
- Establishment of care coordinator within the practice
- Parent input in the renovation of practice registration area and exam rooms
- Emergency plans in ER, school and practice
- Creation of team to look at transition to adult health services
Building a Medical Home Partnership: A Wisconsin Toolkit

www.wimedinicalhometoolkit.aap.org
Improve Care Coordination: Create Care Plans

Having these care plans in which large charts are condensed is going to make a big difference for our families and our practice.

Robert Rohloff, MD

Children with special health care needs, their families, physicians, practice teams and community providers will benefit from having a clear, written Medical Summary, Emergency Treatment Plan and Plan of Care ... these are the components of a Comprehensive Care Plan.

Source: The Comprehensive Care Planning Guide, Center for Medical Home Improvement

A comprehensive medical summary/care plan is essential for children/youth with special health care needs who may have complex and lengthy medical records. It is one of the tools used to facilitate quality care by:

- Providing a comprehensive view of a child's health and medical history.
- Facilitating communication among healthcare providers and caregivers.
- Supporting evidence-based decision-making.

Wisconsin Resources
- Sample Care Plan – Marshfield Clinic, Chippewa Falls (PDF)
- Sample Emergency Care Plan – Group Health Cooperative, Madison (PDF)
- Emergency Care Plan Form & Comprehensive Care Plan Interactive – Group Health Cooperative, Madison (Word)

National Resources
- Comprehensive Care Planning Guide (PDF | link)
- ACEP/AAP Emergency Medicine Section (link)

Practical Tip
- Use planned encounters to systematically review and update care plans.
Patient-Centered Medical Home

Overview of Current Pilot Activity and Planning Discussions

- Multi-Payer pilot discussions/activity
- Identified pilot activity
- No identified pilot activity

PCPCC
Today you’ll learn more about...

Medical Home Implementation
- Family Partnerships
- Identification of CYSHCN within the practice
- Planned care for CYSHCN
- Care coordination
- Linkage to community/state resources

At our future COP meetings....
- Linkage to community/state resources (May 20th)
- Supporting transitions to adult services (Oct 21st)
“Decision is not *if* I should become a medical home, but ...how good or great a medical home” – Carl Cooley MD

“A Medical Home does not simply appear over night. Like any quality home, it is built with careful plans and thought, time and effort, leadership and commitment.” - Parent
Questions?