Barriers to Accessing Mental Health Services
Provider Competence / Fit

System

Diagnosis, eligibility & rules
Provider Competence / Fit

- Skill / approach
- Philosophy
- Over-reliance on medication
- Family-driven perspective
- Understands idiosyncratic communication patterns
- Directive vs. collaborative
Comprehensive Community Services (CCS)

- **Eligibility**
  - Must have “diagnosis of mental disorder” DHS 36.14(1)
  - Cannot be denied because of “disability” DHS 36.13(4)

- **Service transition**
  - Do **not** have to give up ABA service, but do have to use a psychotherapist in the CCS provider network (ForwardHealth Update 2014-42)

- **Informed consent**
  - Consumer-driven DHS 36.03(7)

- **Choice**
  - In selection of team members, services, and providers DHS 36.19(1)(a)

Defined / governed by administrative rule DHS 36
system

noun  sys·tem | \ 'si-stəm \\  

1: set of things working together as parts of a mechanism or an interconnecting network to form a unified whole.

2: harmonious arrangement or pattern
Intensity of mental health need

Parental Control

Outpatient & Medication Services

Community-based Support Programs

Out-of-Home Residential Services

Detention / Corrections

Hospitalization (Voluntary)

Hospitalization (Involuntary)

Child Welfare System
Intensity of mental health need

Parental Control

Outpatient & Medication Services
Community-based Support Programs
Out-of-Home Residential Services
Detention / Corrections
Hospitalization (Voluntary)
Hospitalization (Involuntary)

Best for kids

Intensity of mental health need
Intensity of mental health need

Parental Control

Outpatient & Medication Services
Community based Support
Out-of-Home Residential Services
Detention / Corrections
Hospitalization (Voluntary)
Hospitalization (Involuntary)

Best for kids

X
Intensity of mental health need

Outpatient & Medication Services

Community-based Support Programs

Out-of-Home Residential Services

Detention / Corrections

Hospitalization (Involuntary)

Hospitalization (Voluntary)

Best for providers

Parental Control

Intensity of mental health need
Intensity of mental health need

Parental Control

Outpatient & Medication Services
Community-based Support
Out-of-Home Residential Services
Detention / Corrections
Hospitalization (Involuntary)

Best for Providers
Intensity of mental health need

Parental Control

Most efficient

Outpatient & Medication Services
Community-based Support Programs
Out-of-Home Residential Services
Detention / Corrections
Hospitalization (Voluntary)
Hospitalization (Involuntary)
Intensity of mental health need

Outpatient & Medication Services

Community-based Support

Out-of-Home Residential Services

Detention / Corrections

Hospitalization (Voluntary)

Hospitalization (Involuntary)

Most Efficient

Parental Control

Integrity of mental health need

Most Efficient
Intensity of mental health need

Parental Control

Outpatient & Medication Services
Community-based Support Programs
Out-of-Home Residential Services
Detention / Corrections
Hospitalization (Involuntary)
Hospitalization (Voluntary)

Cost-effective
Intensity of mental health need

Outpatient & Medication Services
Community-based Support
Out-of-Home Residential Services
Hospitalization (Voluntary)
Detention / Corrections
Hospitalization (Involuntary)

Parental Control

Cost-effective

Cost-ineffective
These are the structures we have
Children 0-12 Receiving Public Mental Health Services
(Per 1,000 children with SED)

National average

Wisconsin
Children 13-17 Receiving Public Mental Health Services
(Per 1,000 children with SED)

Wisconsin
National average
Children 0-17 Served in Community MH Programs
(Per 1,000 children with SED)

Wisconsin

National average
Children 0-17 Served in State Psychiatric Hospitals
(Per 1,000 children with SED)

- Wisconsin
- National average
Parental Satisfaction with Outcome from Services

Wisconsin

National average

Relative Effect on Health Outcomes

Clinical Care

Social Supports
Importance of Peer Support

Service Respondents Ranked Most Important

Peer Support & Parent Peer Support: Impact and Relative Importance as Reported by Service Recipients (Ruffalo, Davis, et al., Medical College of Wisconsin, 2016)
REIMAGINE
Human Services
Create a separate children’s mental health code in state statute that ensures:

- a comprehensive service array
- voluntary access to mental health services without having to file a CHIPS petition and enter the child-welfare system
- an expanded network of in-home and community-based services and supports
- residential treatment, when needed, specifically designed to address mental health issues
- eligibility screening for Medicaid-related services based on state-of-the-art assessment practices
REIMAGINE
Human Services

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